

ASK QUESTIONS!

Off Campus Life loves questions. Contact OCL by phone at **(352) 392-1207** or at OCL's office in the Housing Office with any questions you may have. Living off-campus can be a wonderful and memorable experience. OCL is here to help you make the most out of your UF experience. **Here are some questions you should always ask when searching for housing:**



**OFF
CAMPUS
LIFE**

University of Florida
Division of Student Affairs

1. What is the rent cost per month?
2. What is included in the rent? Utilities, water, electric, cable, Internet, furniture? Is there a cap on utilities-how much is the cap?
3. Will I need to set up my own electric or other services?
4. When is the rent due? Is there a grace period? What are the late fees? When do they take effect?
5. How can I pay rent? With a credit card, check or other options?
6. What other costs are necessary to move in? Application fee, deposit?
7. What are the requirements for a full refund of my deposit?
8. Will I need a guarantor? If I have a guarantor, will you waive the deposit? What is the cost if I don't have a guarantor?
9. Are there any move-in specials?
10. Are the apartments furnished? Is there an additional cost for furniture?
11. What type of lease do you provide? Joint or individual?
12. How long is the lease? Can I get a shorter lease? Is there an additional monthly fee?
13. Can I sublease or break my lease? Do I need to pay a sublease fee?
14. Can I get a copy of the lease to review prior to signing? (UF Student Legal Services can review your lease, before you sign it, for free! studentlegalservices.ufl.edu)
15. Do you provide roommate matching? How do you match roommates? What happens if I don't like my roommate, will you move me? Is there a fee to move? Is it possible that my roommates will be non-students?
16. How can I report problems with roommates or other tenants? How do you handle roommate and neighbor issues?
17. Where is the bus stop? What routes serve this complex? Do I have to walk through an unlit area to get to the bus? How often do they run?
18. Are pets allowed? Is there an additional deposit or monthly charge?
19. How do I fill out a maintenance request?
20. What types of maintenance issues do you have?
21. How old is the apartment complex or rental house?
22. When was the last time the complex and the unit I'm interested in were remodeled?
23. How do you handle pest control? What are your most common pests? Have you had any issues with bed bugs?
24. Do your maintenance or pest control providers enter apartments without giving notice?
25. What types of people live in the complex? Undergraduate students, graduate students, non-students or families?
26. Does management organize any community events? If so, what types of events?
27. What facilities are offered (pool, gym, study rooms)? What are the hours?
28. Is parking provided? Do I have an assigned spot or do I need to purchase a parking decal? Is there a monthly or yearly cost? Is there guest parking? Do I need a city parking pass?
29. What type of security features do you provide? Do you have a security officer? If so, what type of support do they provide?
30. Is the community gated? Do you need a code or card to access the gate?
31. What is the most common safety complaint of residents?
32. Do the windows lock? Does the door have a deadbolt? Does the door have a peephole? Do individual resident rooms have a lock? Can I install locks? How can I verify that you've changed the locks between residents?
33. Have you had any crime on the property? If yes, how have you addressed crime that has occurred?

Thanks to Student Legal Services for their assistance with these questions!